

Terms & Conditions

Written by Administrator

Wednesday, 20 August 2008 10:11 - Last Updated Saturday, 19 November 2011 08:18

RATES: Rates are quoted in U.S. Dollars net non-commissionable and guaranteed.

Air Fares: Excluded.

TIPS: Excluded.

FLIGHT BOOKINGS: We will follow up on your domestic flight bookings if any difficulty arises.

PACKAGES: Please mark the package of your choice.

If you wish to change the tour in any way, please let us know. We can make any adjustments in order to meet your requirements.

CONFIRMATION:

Jordan Allure Tours requests to have the following information when reservation is requested:

- Name of group.
- Individuals.
- Number of guests.
- Number of hotel rooms.
- Specify of rooms and features (i.e. smoking or non-smoking, handicapped, suite, twin, double rooms.....etc.).
- Meal plan.
- Arrival and departure time.

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- Special requests such as VIP.
- Arrival Destination.
- Star rating of hotel. (i.e 3,4,5 Stars)

CANCELLATIONS:

- 30 days prior to arrival: 25% of total bill will be charged.
- 14 days prior to arrival: 50% of total bill will be charged.
- No show: 75% of total bill will be charged.
- No refund will be made for any accommodation, transportation, sight seeing, meals or service not utilized by any person after the tour has begun.

**** Cancellation policy applies only for high season.*

HIGH SEASON IN JORDAN:

- 1st of March until the end of May.
- 1st of September until the end of November.
- The last 10 days of December until the first 10 day of January.

AMENDMENTS:

- 07 days or less prior to arrival: 25% of the hotel room price will be charged only in the high

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season.

CHILD POLICY:

- Children under 2 years old: Free.
- Children under 12: 50% discount when sharing parents' room (no extra bed).
- Above 12 to be classed as an adult.

PAYMENT POLICY:

- 25% of total payment with confirmation of booking.
- 50% of total payment 1 month prior to arrival.
- Balance of payment on arrival.

INSURANCE:

Excluded. **Jordan Allure Tours** advises all their clients to insure themselves and their belongings.

PASSPORTS & VISAS:

All travelers must carry a valid passport and appropriate visas.

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RESPONSIBILITY:

- **Jordan Allure Tours** acts as direct or indirect agent for the clients of any tour, and/or the travel agent who organizes the tour, and the airlines, hotels and restaurants, bus companies, and other contractors and shall not be held liable for any injury, damage, loss, delay, irregularity or additional expenses that may be incurred.

- All participants on these tours are bound by the general conditions, rules and regulations as fixed by the contractors. Any injury, damage, loss, delay, irregularity or additional expenses incurred beyond the control of Jordan Allure Tours , or not under its direct control, will be borne by the participants and be their sole responsibility.

- **Jordan Allure Tours** reserves the right to change the itinerary, or part of it, to postpone it, to alter hours of departure and/or dates according to changing orders of the local authorities, and natural or Man-made disasters.

- **Jordan Allure Tours** reserves the right to cancel any tour prior to departure. In such a case, full refund of all payments will constitute full settlement to the client.

- **Jordan Allure Tours** reserves the right to adjust the contracted rates in case the government increases / decreases the percentage of taxes collected as per Jordanian law without prior notice.

- **Jordan Allure Tours** , reserves the right at any time by giving notice in writing to cancel this agreement, should the company fail to fulfill the terms and conditions.

- Under no circumstances are the contracted rates to publish on the internet or any other way of advertisement without the specific permission of Jordan Allure Tours.